

United States Postal Service®

INDUSTRY ALERT

September 28, 2021

[COMPLETED] PACKAGE PLATFORM RELEASE 2.8.1.0: Delayed Receipt of IV-MTR Data Feeds – *September 28, 2021*

Today (Tuesday, **September 28**, 2021), from **8:00 AM CT – 8:45 AM CT**, the United States Postal Service performed software updates for the following system:

- Package Platform Release 2.8.1.0

This system activity has successfully concluded.

Release content included resolution of a known issue. The **Data Services** report download functionality has been updated to remove the empty space at the end of the report file when downloading from the Informed Visibility – Mail Tracking and Reporting (IV-MTR) interface. The “updated” Package Platform Release 2.8.1.0 Release Notes (*Change 2.0*) document is attached and also posted to PostalPro @ <https://postalpro.usps.com/PackagePlatformRelease2.8.1.0-September282021-ReleaseNotes>.

Change 2.0 updates include removal of the DRAFT watermark and editing text references to reflect post-deployment (*past-tense*) status.

NOTE: As previously-advised, during the implementation and validation window, there was a very brief impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- EPS data feeds to IV-MTR

Data is now current! And, we apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

REMINDER: Delivery of packages IS NOT impacted during Package Platform release and maintenance activities.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

##

*Please visit us on the USPS [Industry Outreach/ USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260*

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy